



# 2008 BBB Awards for Excellence



On May 7, the Better Business Bureau Education Foundation honored BBB Member companies that maintain a superior commitment to ethics, overall excellence, and quality in the workplace at the 2008 Awards for Excellence event. This year's winners include the following.

### 3-MEN MOVERS

3 Men Movers is a woman owned, Houston-based moving company with over 20 years experience. Their fully insured and licensed movers are professional masters at quickly and carefully loading belongings then transporting them safely.

### 88 AND A HALF SHOES AND ACCESSORIES

High stepping in the right direction since March 2004, 88 and a Half Shoes and Accessories lends its industry expertise to both the novice and the knowledgeable, guiding ladies to discover stylishly designed shoes, handbags, and accessories that parallel their personal expressions.

**A&E - THE GRAPHICS COMPLEX** A Division of Thomas Reprographics, Inc. Recognized for being a full service printing company, A&E - The Graphics Complex has been serving Houston since 1964. Featuring quality products and services that range from traditional reprographic to graphic, the company prides itself on its ability to find solutions for its customers. A&E claims that it's not satisfied until its customers are, and the company provides a 100 percent satisfaction guarantee on all of its products and services.

### BRIGGS & VESELKA CO.

Briggs & Veselka Co. is Houston's largest independent Certified Public Accounting and business consulting firm, with a branch office in El Campo serving Wharton and surrounding counties. Since the firm's inception in 1973, their reputation has been built on providing premier client service, ensuring quality and timeliness.

### BURNETT STAFFING SPECIALISTS

With the slogan "Exceptional Client Service - going the Extra Mile with a Smile!" Burnett Staffing Specialist has a 32-year reputation for excellence as staffing specialists. With 547 companies listed in the yellow pages under Employment Agencies, this company never forgets people have a choice.

### FRED HAAS TOYOTA WORLD

"You've got to see this place!" is more than just a motto. It's an invitation to experience the many ways that Fred Haas Toyota World has set themselves apart from the crowd. Located in Spring, their state-of-the-art facility offers customers a unique blend of comfort and amenities combined with an extensive inventory of over 2000 new and pre-owned vehicles. Fred Haas has a reputation for integrity, honesty, and customer service has been a hallmark of this community for over 35 years.

### FRONTIER CUSTOM BUILDERS, INC.

Frontier has been designing and building custom homes for over 15 years and has completed over 500 homes ranging from \$250,000 well into the millions. Frontier Custom Builders, Inc., recently implemented an advanced internet-based communication system where homeowners can keep track of their design throughout the entire building process, from the convenience of their computer, 24 hours a day.

### GOODWILL INDUSTRIES OF HOUSTON

For 60 years, Goodwill has been committed to proving that they are "Changing Lives Through the Power of Work" and helping their clients become productive, tax-paying members of society. It is Goodwill's honor and privilege to play a vital role in strengthening the Greater Houston, Galveston community proving that "New Lives Start Here!"

### GULF COAST WINDOWS, INC.

Gulf Coast Windows has been in business over 25 years offering quality, energy efficient replacement windows and doors to their customers. Gulf Coast Windows offers a lifetime transferable warranty and background-checked, factory-trained installers in order to maximize customer satisfaction.

### HALLMARK AIR CONDITIONING & HEATING

As a company, Hallmark has spent over three decades in the heating and air conditioning industry designing, installing, and repairing indoor comfort systems. They provide their customers with numerous options; from various lines of premium products to comprehensive service plans designed to protect their investments. Hallmark is a division of Direct Energy™, providing the strength of a nationwide company and the customer satisfaction you expect from your local HVAC service provider.

### I W MARKS, L.P.

### I W MARKS JEWELERS

For nearly 30 years, I W Marks Jewelers has been the largest independent, family owned and operated jeweler in South Texas. Their flagship store has more than 100 showcases of fine jewelry, gifts in diamond, platinum, gold, semi-precious gem stones and better Swiss watches; plus their talented in-house master craftsman can design and create a one-of-a-kind masterpiece.

### JOHN MOORE SERVICES, INC.

John Moore Services provides professional home services throughout the Greater Houston area. Their licensed and certified staff provides residential and commercial plumbing, heating, air conditioning, pest control, and insulation services. This company understands that the service industry is a trust business. For this reason, John Moore Services' philosophy emphasizes quality workmanship delivered by professional technicians.

### KAR HOSPITAL

As an automotive service and repair company, the Kar Hospital states they don't just frame their business ethics and put it on the wall, they live it everyday. If it is driving customers to the beauty shop, unloading mulch, or repairing curling irons, putting the customer's interest first is what is most important to them.

### LEGAL EAGLE CONTRACTORS, CO.

With a reputation built on solid American values of quality service, Legal Eagle Contractors Company has spent the past 27 years trying to elevate the reputation of the remodeling industry. The company provides first-class service and solid construction to both small and large remodeling jobs, striving to keep its customers well-informed, pleased with the progress, and happy with the results for years.

### MARNOBLE COMPUTER

Established in 1990, Marnoble is a 100% woman owned business, and certified as a Historically Underutilized Business (HUB) vendor by the State of Texas. Marnoble Computer Sales & Service, Inc. sells and repairs IBM compatible computers and printers. Their A+ Certified technicians can repair computers and printers onsite or in-house at their location. They are ready to keep your computers and computer network functioning at peak performance.

### PAINTER LAW FIRM PLLC

Painter Law Firm provides litigation, litigation avoidance, business transaction, and legal counseling services. On the litigation side, they handle a variety of cases for both plaintiffs and defendants, including medical malpractice, personal injury, insurance, workers' compensation, and business disputes. The Firm also serves as outside counsel for businesses and nonprofits, providing legal advice and counseling and document preparation, as well as representation when litigation arises.

### PARLETTE REALTY, INC.

Parlette Realty, Inc. offers "All-Inclusive" Real Estate services. This real estate company's extensive knowledge of the local market helps guide their customers through every aspect of a real estate transaction. The experts at Parlette Realty are prepared to help their customers navigate the dynamic challenges of the real estate industry while protecting their customer's interests.

### RMC VANGUARD MORTGAGE CORPORATION

RMC Vanguard Mortgage Corporation is an independent mortgage company based in Houston. They provide purchase, refinance, and cash out mortgages in over twenty five states for homeowners and homebuyers with good to excellent credit. Clients choose RMC Vanguard for its impeccable reputation for award winning customer service, a stress free loan process, low rates, and competitive fees.

### RICHARD'S TOTAL BACKYARD SOLUTIONS

Since 1987, Richard's Total Backyard Solutions has been "doing it right." Richards takes great pride in its quality of work and ability to complete a job on schedule. This company offers a quick 30 day turnaround on most projects. Richards will not only create your dream pool, but can craft a complete backyard escape by finishing out the project with landscaping services, outdoor kitchens and luxurious spas.

### SALES TRAINING INTERNATIONAL

Sales training, customer service training, and sales management training are fundamental to creating effective customer focused teams that can achieve results in competitive selling environments. With over 70 courses specifically researched, designed and developed for these three professions, Sales Training International owns one of the largest sales, sales management and customer service "skills based" training course libraries in the world.

### WIRED ELECTRICAL SERVICES

Wired Electrical Services is a family owned and operated business. Houston based and centrally located, their technicians have an average of 12 years experience in commercial and residential wiring. They offer a broad range of services including new construction, renovations, panel upgrades, inspections - all the way down to installing a single outlet in your home. Wired Electrical Services is an all around solution for all electrical needs. No job is too big or too small!



## WINNERS OF DISTINCTION

- Abacus Plumbing L.L.C.
- A Better Tripp Moving and Storage
- Action Mortgage
- Adams Transfer & Storage Co.
- Adolph Hoepfl & Son Garage
- AffordableTours.com
- A.J. Warren Service Company
- Aladin Moving, Inc.
- All Star Construction, Inc.
- Allied Siding & Windows
- Amazing Siding/Renewal by Andersen
- American Finasco, Inc.
- American Total Water Control Corp.
- Anderson Ford Mercury
- Applied Sprinkler Solutions
- Aptia Systems Inc.
- ASI Group
- Baker Mortgage Company, Inc.
- Bay Area Turning Point, Inc.
- Best Investments
- Beth Wolff GMAC Real Estate
- Blackmon Mooring
- Brushstrokes Painting & Remodeling, Inc.
- Buccaneer Construction LLC
- Bulpen Marketing
- Carpet Giant
- CMS - Chaparral Management Company

- Christian Brothers Automotive Corporation
- Classic Car Care
- Commercial Tax Network
- Cool & Heat AIRCO, Inc.
- Copy Doctor
- DefensiveDriving.com
- Dempsey Electric
- Doctor Cool & Professor Heat
- DP Electronics
- EIS Office Solutions, Inc.
- Emerald Pools, Inc.
- Excel Automotive Technology
- Galson Auto & Body
- GigglingToys.com
- Global Filtration, Inc.
- Global Healing Center
- Gullo Ford Mercury of Conroe
- Houston Event Planning, Inc./Signature Manor
- Hyde Park Real Estate
- Instant Maids
- Jansen International, LLC
- Jarrell Plumbing
- Kar Hospital
- Katy Magazine/Sugar Land Magazine/Cy-Fair Magazine
- K-Auto Repair
- Kuhl-Linscomb
- Linscomb & Williams
- Lion's Eye Mortgage
- Mirex AquaPure Solutions
- Momentum Transport
- Montessori Country Day School
- Northwest Assistance Ministries
- OnTime Electric
- Open Door Mission Foundation
- Page Parks Corporation
- Perry Pools & Spas, Inc.
- PreCash, Inc.
- Precision Repair and Remodeling
- Quality Home Improvements Inc.
- QuinServe Technologies, Inc.
- RainSoft/Quality Water Systems
- Reid's Refrigeration Inc.
- Richard's Total Backyard Solutions
- Spay-Neuter Assistance Program, Inc.
- Stone & Wood Concepts
- Stream Realty Partners, L.P.
- Texas Center for Cosmetic Dentistry
- The Mortgage Makers, Inc.
- The Transcription Connection
- The Wright Pawn & Jewelry Co. Inc.
- Transtar POS
- Trinity Builders
- Universal Wiring
- Venetian Blind Carpet One
- Floors & Homes
- Village Plumbing & Home Services
- Virtual Intelligence Providers, LLC
- Wallstreet Texas
- Washington & Sons' A/C
- Whiteflash.com

## THE 2008 AWARDS FOR EXCELLENCE WAS SPONSORED BY: Underwriter Level

- A & E - The Graphics Complex
- Direct Energy
- Fiesta Mart, Inc.
- Houston Business Journal

- Landry's Restaurants, Inc.
- Reliant Energy
- InterContinental Hotel

## Sponsor Level

- Aptia Systems, Inc.
- I W Marks Jewelers
- Randalls
- Sterling Bank
- The Premier Company
- Time Warner Cable

## Partner Level

- American Finasco
- Anderson Ford Mercury
- Beth Wolff GMAC Real Estate
- Bolfing Brothers Marble
- Burnett Staffing Specialists

- CBS Radio Houston
- CenterPoint Energy
- Clear Channel Outdoor
- EOG Resources, Inc.
- Goodwill Industries of Houston
- Houston Chronicle

- Linscomb & Williams
- Love Advertising, Inc.
- Northwest Assistance Ministries
- Porter & Hedges LLP
- Zadok Jewelers